



Integrated Micro-Chromatography Systems, Inc.
110 Centrum Drive
Irmo, SC 29063

March 05, 2020

To our valued customer,

IMCS (Integrated Micro-Chromatography Systems, Inc.) is closely monitoring the development of Coronavirus (COVID-19) by tracking all information and guidance from the U.S. Centers for Disease Control and Prevention (CDC) and the World Health Organization (WHO). IMCS is regularly updating staff members with the necessary precautions and measures as outlined by the CDC and WHO.

We realize the impact and importance of keeping a continuous supply-chain in the toxicology/drug testing industry and would like to highlight our “customer-centric” business model by providing key assurances.

Our company maintains ISO 9001:2015 manufacturing standards and as part of our quality metric, maintains strict inventory and supply levels to sustain product delivery. We are particularly advantaged as our enzymes are manufactured 100% in-house at our facility located in Irmo, South Carolina. Our supply lines have also been identified and they are not impacted at this time by the coronavirus epidemic.

This event does not significantly impact IMCS or its supply chain and we do not anticipate delays in processing orders. We remain committed to providing the best quality product to our customers throughout this situation.

Sincerely,

Bobbie Atehortua
Senior Quality Assurance Specialist